

# COMMUNITY CHARTER

## COMMUNITY NAME:

Installation Support Community of Practice (ISCoP)

## COMMUNITY AUDIENCE/MEMBERSHIP:

USACE and Army installation partners working together to enhance the success of real property programs at Army installations. Members of the ISCoP include all USACE personnel with roles, responsibilities, and capabilities related to support of DoD installation real property activities. Participation is extended to interested public works managers within the Army IMA, and HQDA Assistant Chief of Staff for Installation Management (ACSIM) employees working in Army Public Works functional areas. Public works professionals from Federal agencies, academic organizations, industry trade groups, architect/engineer firms and consultants, professional societies/associations, and other government organizations may also participate in the ISCoP as desired and appropriate.

## COMMUNITY PURPOSE/FUNCTIONS:

The purpose of the IS CoP is to develop and maintain an effective and valued USACE Installation Support capability to support the success of Army installation public works activities at all levels. The ISCoP will refine and implement effective USACE Installation Support policies and doctrines that are responsive to current and future Army installation goals, objectives, and needs in the real property arena. The ISCoP will foster a capable USACE workforce to successfully accomplish the USACE Installation Support mission. The ISCoP will create and enhance national, regional, and local relationships that help the success of USACE Installation Support mission. The ISCoP will optimize the benefits of the direct-funded Installation Support program executed by USACE. These benefits include enhanced communications, sharing of best practices and lessons learned, and being an effective advocate for the Installation Support mission within USACE, IMA and HQDA.

## SUB-COMMUNITIES:

Master Planning

## COMMUNITY MEMBERSHIP:

ISCoP Leader: Kristine Allaman

CoP Core Team at HQUSACE Level:

Jim Lovo, Ed Gauvreau, Jim Ott, Pete Almquist

USACE Liaisons to IMA Regional HQs

USACE PMs Forward at Army Garrisons

USACE Installation Support Office Managers

USACE Research & Development Managers for Installation Support related activities

Installation Support Center of Expertise, Huntsville Engineering Center

Former Installation Support Division staff

DoD Support Team staff  
Environmental, Engineering & Construction, and Real Estate CoP members with  
Army public works background, experience and knowledge  
HQUSACE MACOM Engineer  
USACE Professional Development & Support Center

**SUBJECT MATTER EXPERTS (SMEs) AND KNOWLEDGE AREA:**

See Appendix for complete listing.

**MEASURES OF SUCCESS:**

- **MISSION:** Annual internal/external assessment of the success of the USACE Installation Support mission accomplishment.
- **CUSTOMER/PARTNER SATISFACTION:** Evaluate trends and specific feedback from annual USACE Military Programs Customer Satisfaction Survey.
- **CAPABILITIES:**
  - Number of ISCoP members registered via EKO site and diversity of membership;
  - Amount and type of direct and reimbursable resources applied to the USACE Installation Support Program;
  - Number and percentage filling critical USACE Installation Support Program positions.
- **COMMUNICATIONS:**
  - Overall assessment of effectiveness of written and verbal communications within ISCoP;
  - Adequacy of face-to-face Installation Support Program meetings/conferences;
  - Volume and effectiveness of ISCoP web discussions on EKO

**COLLABORATION SYSTEM:**

Engineer Knowledge Online (EKO) will be employed as the electronic platform for collaboration by the ISCoP. The website is <https://eko.usace.army.mil/index.cfm>. POCs for EKO are Don Emmerling at HQUSACE and Chuck Schroeder at ERDC.

Date: 10 September 2004



Kristine L. Allaman, P.E.  
Community Leader  
Installation Support Community of Practice

## APPENDIX

### LISTING OF SUBJECT MATTER EXPERTS AND KNOWLEDGE AREAS

Direct-Funded Installation Support Policy:	Pete Almquist
Installation Support Center of Expertise:	Mirko Rakigjija
Engineering Knowledge On-Line:	Chuck Schroeder
Installation Master Planning:	Jerry Zekert and Tracy Wilson
Strategic and Future Force Planning:	Claude Matsui
Utilities Contracting:	Rafael Zayas
Utilities Rate Intervention:	Ed Gerstner
Public Works Digest Communication:	Alex Stakhiv
Centralized Facilities Demolition:	Lawson Lee
Furnishings:	Alicia Allen
Economic Analysis:	Arkie Fanning
Training Range Planning:	Mark Flemming
Forestry Program Support:	Malcolm McLeod
DD Form 1354 Handbook:	Jim Ott
Construction Contract Management Supervision & Admin (S&A) Rates:	Phil Blount
Facilities Engineering R&D at CERL:	Gary Schanche and Chuck Schroeder
GIS Support:	Tracy Wilson
Installation Support-Related USACE Training:	Jim Ott
Army Career Program 18 for Engineers & Scientists (Construction):	Ed Gauvreau
Corrosion Protection:	Malcolm McLeod
Installation Support CoP Conference Calls/ Virtual Meetings:	Don Emmerling
PAX/CAPES/Knowledge Point/ Congressional View/etc.:	Bill Crambo and Mike Rice
Total Army Basing Study (TABS):	Dave Bohl